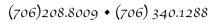


755 Mitchell Bridge Rd

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30606



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95-07

## **URGENT: VOLUNTARY PRODUCT RECALL**

## Rigguy "JAWS"- wire terminations

August 24, 2018

Dear Trading Partner (Distributors and End Users),

This notice is to inform you of a product recall involving:

Product Name and Identifying Information: "JAWS" ¼" & "JAWS" 5/16" wire terminations

<u>Reason for Recall</u>: In recent testing, Rigguy, Inc., was not able to duplicate the manufacturer's tests that showed the above-referenced products to be reliable for their intended use. Therefore, we have lost confidence that the current "JAWS" wire terminations, as manufactured, will perform in a consistent, safe and reliable manner for their intended use. In other words, there is a meaningful risk that these products will not hold the EHS strands until the strand breaks. A failure of these products could cause injury to person and/or property.

<u>For Distributors:</u> This recall has been initiated at the Retail level. Immediately examine your inventory and remove any of the remaining recalled items that you have in stock. Please stop distributing this product immediately. With respect to any of these products that you have in stock, please return the recalled items to receive a refund for the product. Contact us to obtain return shipping information. In addition, please notify all parties to whom you have sold or distributed this product of this product recall. Your notification to your customers may be



enhanced by including a copy of this recall letter. Please return the enclosed response form as soon as possible.

<u>For Retail Purchasers</u>: Please stop using this product immediately. Please return the attached form providing information regarding your purchase of the recalled product. Upon verification of the purchase, we will ship you a replacement product at no expense to you. The replacement product is Rigguy Wire Stop<sup>®</sup>. Please return the enclosed response form as soon as possible.

Address for Product Return/Recall Forms:

Rigguy, Inc. 755 Mitchell Bridge Road Athens, GA 30606

Or Email: jawsrecall@gmail.com

For additional questions, call: 706-340-1288.

We apologize for this inconvenience and appreciate your business. Sincerely,

Steve Tillitski, CEO Rigguy, Inc.